



City Mission's Safe Space supporting the homeless of Launceston.

Casual Support Worker - On call shift work and weekend work included.

City Mission is seeking a qualified and experienced support worker to join the staff of Safe Space Launceston (SSL). Safe Space Launceston provides a dedicated 24 hour/7 day per week facility for people sleeping rough in Launceston. The service offers a 33-bed facility, located close to the Launceston CBD.

Please note: this is a Homelessness Support role, NOT a Disability Support role.

SELECTION CRITERIA

Essential Qualifications/Experience:

- Minimum of Cert IV in Community Services or Cert IV in Alcohol and Other Drugs, or an associated qualification or willing to undertake training towards this.
- Workplace level 2 First Aid certificate or willing to undertake.
- Current drivers' licence.
- National Police check is required for all roles with Launceston City Mission.
- Working with Vulnerable People Card or willing to obtain.

Desirable Qualifications/Experience:

- Experience or demonstrated capacity to work in an organisation adopting a Christian ethos.
- A good understanding of the causes of homelessness and addiction related issues:
 - Knowledge and experience of the public housing and social housing framework.
 - Knowledge and experience of services that support homeless or socially isolated people.
 - Knowledge of the impact of trauma in individuals and families.
 - Knowledge of drugs and their effects including symptoms of intoxication and withdrawal.
 - Knowledge and experience in conducting alcohol and other drug assessments, brief interventions and relapse prevention.
- Highly developed communication skills.
- Ability to maintain positive professional relationships with participants and staff.
- Success in delivering support to participants with complex needs.
- Success in maintaining positive key stakeholder relationships.
- Demonstrated ability to work unsupervised.
- Positive history of following organisational Policy & Procedures.

This role will support the homeless in our community by assisting with immediate crisis shelter and a safe place to sleep, operating in a harm minimisation environment, with no alcohol or drugs allowed on the premises. The SSL Support Worker will connect with participants to provide them with support during their stay, and to connect them with other support services who can assist with transitioning from homelessness to a safer longer-term solution. Gaining the trust of individuals will be a significant factor to the success of this program.

Salary will be based on the Social, Community, Home Care and Disability Services Industry Award 2010. As a Public Benevolent Institution, LCM employees are eligible to Salary Package through our approved provider.



If you have a passion to work as part of a friendly team and a caring compassionate environment, knowing that our success will be directed towards those struggling with homelessness and associated problems, we encourage you to apply.

Please send your application **addressing the selection criteria** and your ability to effectively perform the primary tasks above to the Manager People & Culture, Launceston City Mission, PO Box 168, Launceston, or upload it to the SEEK website.

A full **position description** is available via our website – www.citymission.org.au/support-us/work-with-us, by phoning 6335 3000 during office hours, or by emailing office@citymission.org.au.

Applications close on Monday 6 May 2024, at 9:00am.