



Casual Alcohol and Other Drug Support Worker – weekend work and sleepover shifts included

City Mission is seeking a caring and qualified individual to join the team at Serenity House in Burnie.

Serenity House is a residential rehabilitation service that supports individuals in overcoming the challenges of substance addiction. In a safe, supported environment, staff help people identify and build on their strengths, and ultimately find ways to live a happy and fulfilling life. We are seeking an enthusiastic and caring person to add to our team.

The role is for Casual Support Worker (on-call – inc. shift/weekday/weekend-work).

Please note – this role involves Alcohol and Other Drugs support, NOT disability support.

Selection Criteria (Essential Qualifications/Experience):

- Minimum of Cert IV in Community Services or Alcohol and Drug Services or an associated qualification, or willingness to undertake training towards this.
- Demonstrated experience and/or understanding of the alcohol and drug sector.
- Workplace level 2 First Aid certificate.
- Current driver licence.
- Satisfactory national police check.
- Assist with Medication attainment or willingness to undertake.

Selection Criteria (Desirable Qualifications/Experience):

- Experience or demonstrated capacity to work in an organisation adopting a Christian ethos.
- A good understanding of the causes of homelessness and addiction related issues:
 - Knowledge of drugs and their effects;
 - Knowledge of symptoms of intoxication and withdrawal;
 - Knowledge and experience in conducting alcohol and other drug assessments, brief interventions, and other health interventions (as appropriate);
 - Knowledge of motivational interview techniques;
 - Knowledge of relapse prevention strategies.
- Working With Vulnerable People card or willingness to obtain.
- Highly developed communication skills.
- Ability to maintain positive professional relationships with clients and staff.
- Success in delivering support to clients with complex needs.
- Demonstrated skill in maintaining positive key stakeholder relationships.
- Demonstrated ability to work unsupervised.
- Positive history of following organisational policies and procedures.
- A working knowledge of computers and computing software i.e. computers, laptops, printers, Microsoft Office, Windows etc.

The position requires the employee to develop working relationships with management, peers, and other functional areas within the organisation.

Primarily the Support Worker will be responsible for: Client Supervision - Facilitating the smooth day-to-day interactions between residents within the service and monitoring their adherence to



organisational policies and procedures; Service Delivery – Ensuring clients receive the appropriate and adequate levels of support and care that enable them to develop and fully participate in life; Administration – professionally maintaining Centre records to high standards. Ensuring all completed documentation is clear, accurate and concise; Sleepovers – When required providing support to clients overnight; Property Maintenance and care – supporting the Centre Supervisor to ensure that the property is well maintained and kept in good working order; and Learning and Innovation – Participating in ongoing personal and professional development.

This is a casual position and salary will be based on the Social, Community, Home Care and Disability Services Industry Award 2010 [MA000100]. As a Public Benevolent Institution, Launceston City Mission employees are eligible to salary package through our approved provider.

If you have a passion to work as part of a dynamic, friendly team in a caring compassionate environment, knowing that the activities of our organisation are directed towards services provided to those at risk in our community, we encourage you to apply.

Please send your written application **addressing the selection criteria** and your ability to effectively perform the primary tasks above to the Manager People & Culture, City Mission, PO Box 168, Launceston, or upload it to the SEEK website.

A full job description is available by phoning 6335 3000 during office hours or by emailing office@citymission.org.au or via our website – www.citymission.org.au/support-us/work-with-us

Applications close on Monday 3rd October, 2022 at 9:00am.