



## **Full time General Manager Social Enterprise**

### **About City Mission:**

City Mission is a respected, rapidly growing, values-driven organisation operating in the North, North-East and North-West of Tasmania. Our goal is to offer life transformation through a range of client services. Our Social Enterprise division encompasses Retail Shops, Logistics, and Circular Economy enterprises. At present we operate 13 Mission Shops and 2 warehouses. We also have contracts with 4 local councils to operate recycling and resale enterprises.

### **About the role:**

The General Manager Social Enterprise role presents an opportunity to make a significant impact to the organisation's operations, revenue and performance. This role will be critical to the organisation's future success by ensuring that an innovative and commercial viewpoint is brought and embedded into the organisation by offering experience and leadership to the Retail, Logistics and Circular Economy businesses within the organisation. Based in Launceston, but with travel throughout the north of the state, you will be responsible for executing the strategic plan in partnership with the CEO and Leadership Team.

## **SELECTION CRITERIA**

### **Essential Qualifications/Experience:**

- Minimum 5 years' experience in a similar management position.
- Extensive experience in Social Enterprise management.
- Experience in leading retail and/or other businesses requiring customer management, stock control, purchasing oversight, logistics and analysis of business performance.
- Ability to oversee and implement legislation pertaining to recycling and resale operations and Work Health and Safety requirements.
- Ability to manage a diverse team including paid and unpaid workers.
- Ability to manage staff and operations over multiple locations.
- Demonstrated innovative strategic thinking and planning.
- Strong relationship building, communication and analytical skills.
- Skills in management reporting and budgeting.
- Ability to multi-task, plan and manage a team to effectively achieve tight deadlines.
- Highly proficient with MS Office.
- National Police Check is required for all roles at LCM

### **Desirable Qualifications/Experience:**

- Experience or demonstrated capacity to work in an organisation adopting a Christian ethos.
- Experience with recycling and the circular economy.
- Experience in developing and achieving assigned tasks within an organisational strategic planning framework.
- Working With Vulnerable People Card, or willingness to obtain



The position is required to lead and manage the Social Enterprise operations of the Launceston City Mission throughout North, North-East and the North-West Tasmania and ensure the delivery of quality goods and services.

The position requires the employee to develop positive working relationships with peers, management, the general public, stakeholders and other functional areas within the organisation.

Primarily the General Manager Social Enterprise will be responsible for: leadership of Social Enterprise Management Team staff and multiple premises, development of new Social Enterprise opportunities, providing leadership to workers (paid and volunteer), oversight of staff training, facilitation of quality customer service, negotiation of commercial contracts, collaboration with other organisations and development of a positive work culture based on Christian ethos.

This is a full-time position. As a Public Benevolent Institution, LCM employees are eligible to Salary Package through our approved provider.

If you have a passion to work for an accredited organisation that is a recognised Employer of Choice as part of a dynamic, friendly team in a caring compassionate environment, knowing that the activities of our organisation are directed towards services provided to those at risk in our community, we encourage you to apply.

Please send your written application **addressing the selection criteria** and your ability to effectively perform the primary tasks above to the Manager People & Culture, City Mission, PO Box 168, Launceston, or upload it to the SEEK website.

A full job description is available by phoning 6335 3000 during office hours or by emailing [office@citymission.org.au](mailto:office@citymission.org.au) or via our website – [www.citymission.org.au/support-us/work-with-us](http://www.citymission.org.au/support-us/work-with-us)

**Applications close on Wednesday 28<sup>th</sup> September, at 9:00am.**