



City Mission's Safe Space Supporting the Homeless of Launceston

Support Worker – Casual role – Shift work and weekend work included

City Mission is seeking qualified and experienced support workers to join the staff of Safe Space Launceston

Launceston City Mission is partnering with Hobart City Mission and the Salvation Army to provide a dedicated 24 hour/7 day per week facility for rough sleepers in Launceston.

The service offers a 16 -bed facility, located close to the Launceston CBD.

Through this service, those experiencing homelessness will be able to:

- Safely spend the night under cover;
- Access food, information, showers/laundry facilities and support during the day;
- Access Phone service (as many services are moving to tele services);
- Access the Internet (as many services are also offering tele-conferencing);
- Be given an opportunity for social interaction and the ability to establish connections (moving towards formally linking in with the Housing Connect and other allied support systems);
- Access up to date information and advice on how to stay safe, and keep others safe during the COVID-19 pandemic; and
- Access a supportive environment that encourages the rough sleeping cohort to limit their movements within the community.

Please Note: this is and Homelessness Support role, not a Disability Support role.

SELECTION CRITERIA:

Essential Qualifications/Experience:

- Minimum of Cert IV in Community Services or Cert IV in Alcohol and Other Drugs, or an associated qualification or willing to undertake training towards this.
- Workplace level 2 First Aid certificate or willing to undertake.
- Current drivers licence.
- National Police check is required for all roles with Launceston City Mission
- Working with Vulnerable People Card or willing to obtain.

Desirable Qualifications/Experience:

- Experience or demonstrated capacity to work in an organisation adopting a Christian ethos.
- A good understanding of the causes of homelessness and addiction related issues:
 - Knowledge and experience of the public housing and social housing framework
 - Knowledge and experience of services that support homeless or socially isolated people
 - Knowledge of the impact of trauma in individuals and families.
 - Knowledge of drugs and their effects including symptoms of intoxication and withdrawal;
 - Knowledge and experience in conducting alcohol and other drug assessments, brief interventions and relapse prevention



- Highly developed communication skills.
- Ability to maintain positive professional relationships with participants and staff.
- Success in delivering support to participants with complex needs.
- Success in maintaining positive key stakeholder relationships.
- Demonstrated ability to work unsupervised.
- Positive history of following organisational Policy & Procedures.

This role will support the homeless in our community by assisting with immediate crisis shelter and a safe place to sleep, operating in a harm minimisation environment, with no alcohol or drugs allowed on the premises. The SSL Support Worker will connect with participants to provide them with support during their stay, and to connect them with other support services who can assist with transitioning from chronic homelessness, to a safer longer-term solution. Gaining the trust of individuals will be a significant factor to the success of this program.

Salary will be based on the Social, Community, Home Care and Disability Services Industry Award 2010. As a Public Benevolent Institution, LCM employees are eligible to Salary Package through our approved provider.

If you have a passion to work as part of a friendly team in a new venture and a caring compassionate environment, knowing that our success will be directed towards those struggling with homelessness and associated problems, we encourage you to apply.

Please send your written application addressing the selection criteria and your ability to effectively perform the primary tasks above to the Manager People & Culture, Launceston City Mission, PO Box 168, Launceston, or upload it to the SEEK website.

A full job description is available by phoning 6335 3000 during office hours or by emailing office@citymission.org.au or via our website – www.citymission.org.au/support-us/work-with-us

Applications close on Monday 28 September 2020 at 9am.