



Caring and sharing in Jesus' name

ANNUAL REPORT

20
15



Disclaimer: Some names and minor details have changed in testimonial stories in this document to protect the privacy of the individual.

City Mission workers recognise the potential and hope for the people with whom they work. They want to tap the potential of each individual: their aim is to equip these people for a better future. **That's their Mission.**

FOR MORE THAN ONE HUNDRED AND SIXTY YEARS CITY MISSION HAS BEEN THERE LENDING A HAND, CARING FOR THE LOST, THE LONELY AND THE BROKEN.

The past year has been one of challenge and change. As you browse through these pages you will read about the life transforming impact that City Mission is having on communities across Northern Tasmania. People of all walks and all ages are finding a better way through the Mission working out it's defined purpose of meeting community and human need and spreading the knowledge of the love of God.

We value faith, compassion, justice, generosity and virtue and work towards our objective of remaining focussed on our core services to be leaders in our community in transforming the lives of those in need.

Life is complicated. The City Mission remains a support for those who discover themselves entangled by simply living it's mission of "caring and sharing in Jesus' name".

Index

Introduction	001	Alcohol & Drugs	025
Chairman Report	002	Social Enterprise	029
CEO Report	004	Community Relations	031
Our Board, Our People	006	Our Supporters	032
Organisational Chart	008	Auditor's Report	034
Leadership Team	009	Directors' Declaration	036
Strategic Plan	010	Statement of Financial Position	037
Year in Summary	012	Statement of Profit & Loss	038
Financial Summary	013	Statement of Changes in Equity	039
Community Development	015	Statement of Cash Flow	039
Youth & Outreach	019	Notes to Financial Statements	040
Homelessness	023	List of Directors	045

002

CITY MISSION

Chairman Report



LAUNCESTON CITY MISSION REMAINS FOCUSED ON ALLEVIATING POVERTY AND EMPTINESS BY "CARING AND SHARING IN JESUS' NAME".

It is disturbing that in Northern Tasmania most of the poverty is concentrated among the groups of people facing the most disadvantage and major barriers to fully participating in our community. This mission of our organisation has remained constant over the past 160 years and in the face of the continuing need of the individuals and communities we serve our response remains constant.

It is our view that for individuals to be positioned to make lasting changes in their lives we must listen and work interactively with them to create real opportunities in the future. We agree that one of the best forms of welfare is to provide a person with a job, or a training or volunteering opportunity. In this regard, 2014/15 has been a year where we have also focused on positioning City Mission, through the ongoing development of our Futures Program, as an organisation that can expand the employment and volunteering opportunities for our clients.

This Annual Report provides insight into plans for the future and the successes of the past year.

City Mission's budget continues to grow and for the past financial year in excess of \$7 million was expended across all of our operations with a paid workforce exceeding 100 staff and an unpaid workforce of 450 volunteers assisting hundreds of clients through a range of important services including emergency relief, grief counselling, food van, youth mentoring, community groups, emergency housing, and alcohol and drug recovery. Regrettably, there is never enough to meet all needs or do all that we would wish. The past year has presented specific resource challenges that City Mission's Board and Management are working hard to overcome.

The Board of Launceston City Mission is diligent in maintaining a high standard of governance with a rolling program of policy review and effective audit and review processes. Board members are selected in response to the skills requirements of the Board to provide the governance required for the businesses and services that we operate. They form part of the skilled volunteer group that supports the work of the City Mission and without the dedication and commitment of all of these volunteers our organisation would no longer be sustainable.

During the year we said farewell to two long serving Board members in Mrs Elaine Bushby and Mr Michael Walsh. Our sincere thanks are extended to both for their outstanding service to the people of Northern Tasmania through City Mission. Subsequently we were very pleased to welcome Dr Jo-Anne Fearman and Mr Mark Pennington to membership of the Board. The City Mission has a strong board, highly engaged and determined to make a positive difference.

The Board has welcomed the co-operative nature of a number of our projects with State & Federal Government, corporate partners and other community service providers and we remain committed to participating with similar motivated stakeholders to work for the common good of our communities. Our special partnership with many local churches remains invaluable and to which we express our ongoing appreciation.

Our task at City Mission is to continue to transform the personal stories of those without income and assets, the addicted, depressed, lonely and discouraged, into stories of true hope, progress and a future as they develop the resilience to re-engage and overcome social disadvantage.



Our task at City Mission is to continue to transform the personal stories of those without income and assets, the addicted, depressed, lonely and discouraged, into stories of true hope, progress and a future as they develop the resilience to re-engage and overcome social disadvantage. As Jesus said, 'Truly I tell you, whatever you did for one of the least of these brothers and sisters of mine, you did for me.'

Tim Holder
Chairman

Finally; on behalf of the Board, I extend a well-deserved "thank you" to our CEO Stephen Brown and his Leadership Team for guiding the City Mission through a challenging year and we look forward to working with them to achieve the strategic plans we share for the organisation, "caring and sharing in Jesus' name".

CEO Report



CITY MISSION CONTINUES TO DELIVER TRUSTED AND TARGETED SERVICES TO ACHIEVE THE BEST OUTCOMES FOR OUR CLIENTS AND OUR COMMUNITIES.

Delivering these services in today's economic environment and managing the tension between funding limitations and rising costs has been particularly challenging this year.

It has also encouraged us to be strongly engaged in collaborative partnerships with other agencies, government, corporates and community members to leverage other resources and ensure clients' needs are met to the best of our ability.

This report discusses highlights and achievements, as well as documenting the actions taken to respond to our vision, "To grow, prosper, focus on our core services, and become the leader in transforming lives of those in need in our community".

It is an opportunity to reflect on past (or current) challenges, achievements and structural changes and to celebrate the commitment and dedication of our workers - paid and voluntary - who provide the leadership, administration, fundraising and delivery of our services.

Key Achievements and New Initiatives

Financial

Despite a significant reduction in E-waste Tasmania income during 2014 /15 total Income grew by 4% to 7.2 million. Costs, however, rose by a higher percentage of 7%, mainly driven by wages, utilities and depreciation. The resulting small operating deficit was offset by capital income producing a positive Net Surplus of approximately \$400K.

Community Services

With support from the Tasmanian Community Fund, Cape Hope Foundation and Joyce Tait Estate the former crisis accommodation centre was transformed to become The Mish Youth Centre and Coffee Kiosk. Support from the S Group and SWM Project Decorating to complete the project is greatly appreciated.

The refurbishment of an existing residence at Missiondale has been completed and will now enable increased total bed capacity at Tasmania's only Therapeutic Community (Alcohol and Other Drugs Recovery Centre).

Social Enterprise

Following the establishment of E-Waste Tasmania in March 2013 we commenced a new and complimentary venture, the Uptipity Recycling Centre, at the Launceston Waste Centre. This followed a successful tendering and negotiation process with the City of Launceston to operate the Centre. Through this partnership the Council and City Mission will work together to significantly reduce waste going to landfill, create seven new jobs and help fund a new social dividend supporting youth mentoring services at The Mish Youth Centre. This is a great example of a community service provider and local government working together to achieve sustainable environmental, economic and social outcomes for the community.

FINANCIAL	COMMUNITY	VOLUNTEERING	SOCIAL ENTERPRISE
			
POSITIVE NET SURPLUS \$400K	MISH YOUTH CENTRE & KIOSK	EMPLOYMENT & WORK-FOR-THE-DOLE	UPTIVITY RECYCLING CENTRE OPENING

Volunteering

Another new partnership with the Salvation Army's Employment Plus will result in substantially higher numbers of Work-for-the-Dole participants within the Mission's Social Enterprise services and enabled the employment of volunteer coordinators in the North and North West. City Mission is now the State's largest placement centre for this government program.

Restructure

As with any business development and change process there have been significant changes in personnel including the addition of new skills required to achieve organisational goals. John Clements has come on board as Business and Strategy Manager to guide administration changes and oversee key strategic projects.

To maintain focus on the Mission's core business the Mission transferred ownership of the Children's Playhouse to a specialist childcare operator in April 2015. I thank Manager Lyn Holmes, and all former staff for their service at City Mission, wish them well in their roles with the new operator and trust that they will maintain ongoing contact through the Mission's Chaplaincy services.

On behalf of staff, clients and volunteers, I express appreciation to the dedicated Board members who have undertaken the critical role of guiding the development of strategies, monitoring performance and ensuring compliance. I particularly thank our current Chair Tim Holder and past Chair Michael Walsh for their assistance to me as CEO and for leading the Board effectively.

Finally I express heartfelt gratitude to all staff for implementing the many changes undertaken this year, for continuing to perform their tasks with dedication, and for managing their people with demonstrated grace and charity. I thank you for your support.

I have again grown my understanding this year of the importance of continued faith and trust in God. Our times of reflection and prayer as a management team each week enable us to reflect on His goodness, His grace and provide us with time to bring our corporate and personal petitions to Him. We continue to care and share in the Name of Jesus for each other and most importantly – Others.



Stephen Brown
Chief Executive Officer

006

CITY MISSION

Our Board

TIM HOLDER
Director and
Board Chair



Tim Holder has worked for 30 years in the media industry in Victoria, South Australia and Tasmania. Tim has been for the past 8 years the Executive General Manager of Tasmanian Broadcasters whom operate 10 commercial radio stations across the state. At a group level, Tim has executive oversight for HR & WHS for Grant Broadcasters. Tim sits on several other boards including NRM North, NRM State Council and is a foundation Director of Tourism Northern Tasmania. Tim also co-owns Abes Audio, a leading Australian audio production company.

ROYCE ALDRED
Director and
Deputy Chair



Royce is currently employed as the Manager Wastewater and Environment for TasWater. He also serves in a number of other volunteer roles including chair of the National Committee of Engineering Technologists for Engineers Australia.

MICHAEL HARVEY
Director and
Treasurer



Michael Harvey FCPA, operates his own accounting practice MDH Accounting Pty Ltd. He has over 20 years experience in the accounting profession, ranging from small business to community organisations. Michael currently sits on a range of community boards including New Directions Community Church Finance Board and Riverside Soccer Club.

JO-ANNE FEARMAN
Director and
Secretary



Dr Jo-Anne Fearman has a PhD in Marine Ecology (Aquaculture) and is an Environmental Scientist. She was previously volunteer Pastoral Care Co-ordinator for Freelif Church Young Adults and co-ordination of Freelif Church Living Water Ball.

JUANITA MILLER
Director



As a member of the Uniting Church, worshipping at Trinity Juanita holds a number of executive positions. Her volunteer involvement with the Launceston City Mission stretches over 30 years. Juanita has been a member of the Mission's Auxiliary for most of that time, holding the position of president for 25 years. Juanita was also the first woman appointed to the Board of Directors, consequently serving as Board Chairperson and, until recently, Deputy Chair.

ROSS NICHOLSON
Director



Ross Nicholson is Rector of St John's Anglican Church, Launceston. He's a graduate of UNSW with a Commerce degree in marketing and a graduate of Moore Theological College with both a bachelor and master's degree. He is a member of the Bishop's Executive Council and chairs the Diocesan Ministry Council. He brings to the Board Christian mission focus and strategic planning skills.

TONY DEMEIJER
Director



Tony Demeijer is Executive Pastor of Freelif Church in Inveresk where he has been involved since conception in 2011 to the current model of ministry. In commercial management roles he has been a General Manager and State Manager for national packaging companies, and Sales and Logistics Manager for a successful Tasmanian primary producer. For 7 years Tony served as Chairman of Eat Well Tasmania presiding over the period of transition from a Health Department funded body to an incorporated entity.

MARK PENNINGTON
Director



Mark has worked in the Insurance Industry for 45 years and is currently the Workers Compensation Underwriting Manager for Tasmania with Allianz Australia Insurance Limited. He has served as Treasurer, Elder and Finance Board Member at previous congregations and is currently a Youth Mentor with Whitelion where he takes great pleasure in helping at risk youth reach their potential.

Our People

Our Culture

City Mission is committed to building a positive culture that provides a safe and welcoming environment: a place where every individual recognises that they are valuable and have a worthwhile contribution to make.

To encourage this culture, the Mission employs the 'Character Core' Program to help staff understand the differing areas of character.

Each month a specific character quality is highlighted and staff are encouraged to focus on developing that particular quality. The Mission also uses this program to recognise and honour workers for the character qualities that help shape and guide their behaviours. In this way, staff are acknowledged and encouraged to continue to pursue positive character qualities – and to appreciate the qualities demonstrated by others.

City Mission policies reinforce this approach to culture. All staff participate in an induction process where they are introduced to various facets of the organisation's culture. Through regular Toolbox training and staff meetings they receive encouragement to actively contribute to the development of a positive culture in their place of work.

Our Chaplains

City Mission Chaplains support staff and clients, caring for their spiritual needs and being a friend to those who are lonely. They often continue the Mission's connection with those who have left Missiondale and Serenity House, encouraging them on their journey towards hope and healing.

The chaplains have journeyed with those experiencing grief and loss, assisted those in conflict with others, prayed with some who felt they had no hope and directed them to appropriate professional help when necessary. They have also helped clients to connect with previously unknown family.

It is a privilege for our Chaplains to walk amongst the broken, hurting and lost to express God's love.

Our Volunteers

The City Mission could not function without the dedication of its amazing 450-strong volunteer workforce – and another fifty in the pipeline. Volunteering for the Mission provides participants with a chance to 'give back' to the community, build friendships, develop skills and gain employment opportunities.

Volunteers are of all ages - school students to mature retirees – from all walks of life and driven by a range of motivators. Some people volunteer to be involved in a worthwhile pursuit or to gain experience in the community services sector. Others, to overcome previous adversity: many former recipients of City Mission rehabilitation or emergency services later become volunteers when their lives are back on track and they want to help others.

To support the broader community and various government services, the Mission also works with volunteers from the Community Corrections services and offers return-to-work programs for people who have been out of the work force due to illness, injury or long-term unemployment. The greatest area of growth for volunteer numbers has, and will continue to be, through the Work-for-the-Dole program. This growth has led to the recruitment of two new workers to coordinate Launceston and North West Coast Volunteer programs.

Volunteering exposes jobseekers to effective workplace and employability skills development: they learn about team work, workplace behaviours and expectation. Many volunteers progress to secure external employment while some gain paid employment opportunities with the Mission's E-Waste facility and Launceston Recycling Centre.

Our Staff

Across the North and North West, the City Mission employs over 100 staff. In the past year nine new staff positions have been created at the Launceston Recycle Centre and two at 'The Mish' Youth Centre.

The Board and Management applaud the passion and resourcefulness of staff who so often go 'above and beyond' the call of duty, showing dedication to their roles and committed care for clients, customers and co-workers by Caring and Sharing in Jesus' name.

008

CITY MISSION

Organisational Chart

Chief Executive Officer

Stephen Brown

Operations Manager Client Services Ray Green	Client Services Manager-North Stephen Hill	Orana House Supervisor Mark Systma	Missiondale Managers Rob & Anne Koops	Serenity House Janette Jensen
	Community Relations Manager/ Chaplain North West Coast Scott Waterhouse		Youth and Outreach North West Coast Celisa Edwards	
	Chaplains Michele Ryan Peter Vandenberg	Youth & Outreach Supervisor Tyson Sim	Family Services Team Leader Nicky Gray	Rainbows Supervisor Emmie Hofsink
Business & Strategy Manager John Clements	Finance & Administration Manager Ian Hingston	Financial Accountant Jennifer Scarborough	Payroll Toni Pierpont ITC Consultant Peter Harback	Reception Accounts Toni Pierpont Susan Blackberry Patricia Derbyshire
Operations Manager Social Enterprise Greg Howell	Retail Operations Manager Greg Beeston	Retail Manager North West Mellissa McKenna	Youngtown Shop/ Purchasing Manager Chris Browning	
	Newnham Shop Manager Jeremy van Engen	Other Shop Managers Eva Wade Paul Ruston Tereasa Browning		
	Coordinator of Volunteers Tim Williams Debbie Wilson	Warehouse Manager David Boerth	Launceston Recycling Centre Manager Scott Mitchell	Electrical & E-Waste Centre Supervisor Nathan Radford
	Maintenance Phil Laidler	Purchasing & Food Room Shelley Last		
Human Resource Manager Bernadette Jones				
Community Relations & Fundraising Manager Brian Roach				
Engagement & Marketing Manager Jo Archer				

009

CITY MISSION

Leadership Team



STEPHEN BROWN
Chief Executive Officer



JO ARCHER
Engagement & Marketing
Manager Recovery Program
Network



JOHN CLEMENTS
Business & Strategy Manager



RAY GREEN
Operations Manager
- Client Services



IAN HINGSTON
Finance & Administration
Manager



GREG HOWELL
Operations Manager
- Social Enterprise



BRIAN ROACH
Community Relations and
Fundraising Manager



BERNADETTE JONES
Human Resources Manager

010 Strategic Plan

CITY MISSION



OUR GOAL

**TRANSFORMING THE
LIVES OF THOSE IN NEED
IN OUR COMMUNITY.**

Our values

FAITH We have confidence that actions borne out of good character flourish.

JUSTICE We take personal responsibility to uphold what is pure, right and true.

COMPASSION We invest whatever is necessary to heal the hurts of others.

GENEROSITY We carefully manage our resources so we can freely give to those in need.

INTEGRITY We are honest, accountable and transparent.

DEPENDABILITY We fulfil what we consent to do, even if it means unexpected sacrifice.

ENTHUSIASM We express joy in our work as we give it our best effort.

Strategic Objectives

- 1 CLIENT FOCUS**
A client informed organisation that achieves positive outcomes with individuals and for the communities we serve.
- 2 SUSTAINABILITY**
An effective organisation that maintains financial health through our business operations and support programs
- 3 RECOGNITION AND SUPPORT**
A recognised organisation that inspires the support of individuals, communities, corporations and governments.
- 4 GOOD GOVERNANCE**
An ethical organisation that provides effective management in order to deliver a positive, safe and accredited environment.
- 5 CHURCH ENGAGEMENT**
A relational organisation with strong connections throughout the church community that provides opportunities for Christians to put their faith into action.





PURPOSE

City Mission exists to meet community and people's needs and to spread the knowledge of God's love.

VALUES

Faith, Justice, Compassion, Generosity, Integrity, Dependability and Enthusiasm.

VALUE PROPOSITION

We are a non-denominational Christian organisation with a varied program of social, community and evangelistic activities.

VISION

To grow, prosper and focus on our core services and become the leader in transforming lives of those in need in our community.

TRANSFORMATION FROM SURVIVAL TO A FUTURE

SURVIVAL	RECOVERY	FUTURE
<ul style="list-style-type: none"> ■ Sobering Up • Place of Safety ■ Emergency relief ■ Mortons Meals ■ Outreach (trailer) ■ Emergency Housing ■ Chaplaincy 	<ul style="list-style-type: none"> ■ Residential Rehab ■ Family Support ■ Financial Counselling ■ Youth Mentouring ■ Children's Counselling ■ Spiritual Development 	<ul style="list-style-type: none"> ■ Volunteer Programs ■ Employment Programs ■ Career Development ■ Supported Housing ■ Character Quality ■ Spiritual Maturity
<ul style="list-style-type: none"> ■ Orana House ■ Serenity House ■ Family Services ■ Mortons House ■ Outreach Services ■ Chaplains 	<ul style="list-style-type: none"> ■ Orana House ■ Serenity House ■ Missionsdale ■ Family Services ■ Youth Services ■ Children's Services ■ Alpha 	<ul style="list-style-type: none"> ■ Orana House ■ Social Enterprises ■ Work for Dole ■ Client Services ■ Character Core
SURVIVAL	RECOVERY	FUTURE

012 Our Year in Summary

CITY MISSION



In the past year City Mission has:

- Assisted over 150 children with grief and loss issues
- Helped more than 300 people seeking emergency relief for the very first time
- Provided a helping hand and a listening ear for 2,200 people in poverty.
- Connected with over 6,000 people through outreach programs
- Given out 76,205 meals.
- Attended 270 community events with the outreach trailer
- Individually mentored 50 troubled youth
- Maintained a 98% occupancy rate at homeless accommodation facilities
- Assisted 92 individuals to assess and control their addictions at Missiondale
- Assisted 161 individuals to assess and control their addictions at Serenity House
- Provided paid work for 116 local Tasmanians
- Given over 400 volunteers, work for the Dole and community work order participants an opportunity to work.
- Directed every cent of every donation towards supporting client services.

Meals Served within the organisation

July 14 – June 15



Missiondale	19,710
Orana	10,950
Serenity	5,340
Morton's Place	15,955
Outreach North	6,430
Family Services	12,500
Outreach North West	5120
Other Community Services	200
Total	76,205

013 Financial Summary

CITY MISSION



0% 25% 50% 75% 100%

Where the money came from



Where the money was spent





COMMUNITY DEVELOPMENT

FAMILY SERVICES
CLIENTS SEEN
DURING THE YEAR

2,208

015

CITY MISSION

Community Development

Family Services

On a daily basis new and old clients call on Family Services for assistance for basic needs: food, fuel, power, communication cost, furniture, or for a listening ear and advice.

As a result of Tasmania's higher unemployment, clients struggle to keep up with day-to-day living expenses. Be it cause or effect, many clients share significant life challenges: they are impacted by domestic violence, sexual abuse, family relationship breakdown and financial debt.

Others have attempted suicide and have mental health and addiction issues.

While the need for services increases, reductions in Government funding for emergency relief has challenged the Mission's service delivery capacity.

The Mission is deeply grateful to the individual, philanthropic, community and corporate supporters who provide support by donating goods, food, furniture, services and dollars. Many needy people would suffer without this help.

“Excellent service way above my expectations. The assistance will allow me to sleep at night and I feel some pressure has been lifted. Although I felt apprehensive and embarrassed about my situation, the staff made me feel at ease straight away. No offence, but I hope I never need to be here again.”

Client feedback.

6,965

TOTAL NUMBER OF EMERGENCY
RELIEF EPISODES

\$267,644

THE VALUE OF DONATED GOODS
PROVIDED TO MEET THE NEEDS
OF THE COMMUNITY

360

NUMBER OF NEW CLIENTS SEEKING
EMERGENCY ASSISTANCE

Women's Auxiliary

This passionate and caring group of dedicated women organise numerous activities to raise funds for small Mission projects. From their market stalls, luncheons and craft sessions they have raised funds for Morton's Place staff clothing, prayer boxes and Christmas needs. They have fun, achieve great outcomes and welcome new members.



Club Monday

Club Monday ladies hail from diverse backgrounds and meet weekly, in an atmosphere of acceptance, for mutual support, to enjoy the company of others and to share experiences.

They come together for craft activities, meals, outings, to learn from one another and from guest speakers on a range of topics.

Their common aim is to include and care for women who are struggling with social isolation, loneliness, self-confidence or health issues. Newcomers will be warmly welcomed.



CLIENT STORY: CLUB MONDAY

“ I joined Club Monday in 1996. I was asked to join and what a difference it has made to my life. I was a very quiet lonely lady and didn't have any friends. Now I have learnt to speak with people and made many friends. Our craft days are wonderful; I have learned candle wicking, card making and crochet. I now feel confident to teach others. We have had many guest speakers, all on interesting subjects so we are still learning. Our outings are very good and I always looked forward to Club Monday it is a real God send for lonely people like me. I hope it will always continue as there is so much you can do and learn from each other. ”

Choir of High Hopes

The Choir is a community group that, under the guidance of leader Merrilyn Briton and conductor, Mr Barry Birtwhistle, brings together people from various life experiences who have a passion for music.

After eight years, the Choir continues to be a great blessing to the participants, the Mission and the community. Over time it has built up a good reputation and is in constant demand. During the past year the Choir had the joy of presenting thirty-four inspirational performances. Highlights including performances on the North West Coast, Chocfest in Latrobe, a Christmas concert, and the annual City Baptist Church Concert with soloists Mrs Lyndle van Zetten and David Bye.

At each event the Choir takes the opportunity to talk about the needs within the community and explain how the Mission is supporting those needs.



Participants, upfront and behind the scenes, work hard to make each concert a memorable experience for the public. It's a team effort. Some set up the chapel and some collate paperwork while others organise outfits to wear or venues and performance dates.

The Choir practices weekly at the City Mission Chapel in Frederick Street and welcomes newcomers. Members often stay on for fellowship and a meal at Morton's Place after practice.



Rainbows Program

The Rainbows program was conducted in twenty Tasmanian schools last year.

The program provides support to over 150 students managing grief and loss caused by significant changes in their lives: in particular the death of a loved one or separation of parents.

Children meet, in small groups, with a trained facilitator and by way of journals; stories, listening and activities, discuss their problems and feelings. They have fun and find comfort in the knowledge that they are not alone in their situations.

The Rainbows program is strongly endorsed by students, parents, and school support staff and requests from schools and parents seeking help for their children are frequent.

CLIENT STORY: RAINBOWS

A group of three students were referred for the Rainbows program. After the usual permissions from parents the facilitator started the 12-week program. A close bond between facilitator and students was soon established and in this confidential and safe environment the children experienced the freedom to share what was happening for them at home, and how they felt about the changes. After a major incident in a family, it can escalate into many other changes and children have to adapt to situations like new homes, people, stepfamily, schools or friends. Sometimes they don't see one of their parents for weeks. All of these issues were true for this particular group, lots of anger was expressed and many tears shed together. However, while learning that it was good to grieve, these students also discovered their own strengths and resilience. They finished the program with new hope, seeing themselves and their parents as valued individuals despite the changes.

To meet this high demand, additional facilitators, including school chaplains and social workers, have been trained. Our thanks to the Motors Foundation for the ongoing partnership and financial support towards the Rainbows program.

Overcomers

This group meets weekly to pursue and share their common goal of losing weight. Members, from all walks of life, encourage and inspire each other to lose weight and, as part of this interaction, gain confidence and make new friends. They discuss challenges, share nutrition plans and dietary information and, most importantly, support and encourage their peers.



YOUTH & OUTREACH

50

NUMBER OF TROUBLED
YOUNG PEOPLE
INDIVIDUALLY MENTORED

019

CITY MISSION

Youth & Outreach

Mentoring: Empowering the next Generation

The Mission's North and North West Youth programs have provided mentoring services to over one hundred troubled young people with most being referred by Youth Justice, Baptcare, Child and Adolescent Mental Health Services, Magnolia Place, Karinya Young Women's Shelter and City Campus.

City Mission's youth teams are dedicated to helping vulnerable young people change their world. They do this by helping them understand the reality of their behaviors and daily decisions: by equipping them to make the positive choices to help them to achieve greatness.

While individuals face specific challenges, there are similarities in the cohort of at-risk young people: many are disengaged from education, lack a positive male role model, have poor social skills, and struggle to envision a positive future. They are frequently from broken or aggressive home

environments. Their homes are often technology-focused, and located in low socioeconomic areas.

After building an understanding of clients' needs and interests, mentors engage them in a range of activities to stimulate engagement, link them to new networks and build self-esteem. Activities might include involvement with the Police Citizens and Youth Club (PCYC), walks, museum visits, card games or assistance with school work.

Mentors aim to help young people identify personal and life-stage goals and support them in ways that will equip them to achieve those goals. If a client wishes to return to mainstream education, they will be helped with schoolwork and study systems. If they wish to pursue specific career pathways Mission mentors will link them to relevant employers for information or work experience opportunities.

The Mish Youth Centre: Programs to Engage

The Mish is a recently established facility and service supporting high-risk youth who have disengaged from education, employment and other community safety net programs. Located in Frederick Street, Launceston, the premises have been refurbished with funds generously provided by the Cape Hope Foundation, the Tasmanian Community Fund, the Joyce Tait Estate and proceeds from the Future Hope Youth Appeals and Uptipity Shop.

The Mish offers youth mentoring and a range of activities designed to help clients identify interests and skills. It will provide the resources to give clients the opportunity and confidence to explore and develop specific talents. Core programs include multimedia, graphics, music, art, barista skills, and outdoor excursions including walks, rock climbing and camping.

While the Mish Coffee Kiosk sells coffee to the public, its core aim is to deliver barista and customer service skills and experience for young people keen to enter the hospitality industry.



“ During the year the North West Youth & Outreach team were invited to conduct a presentation at a gathering of community leaders. At the conclusion ex-magistrate Don Jones, spoke to the audience and expressed his amazement at the turnaround he saw in two of the young people that now help out in the team. ”

Operations Manager- Client Services

KidShed: *For kids, Run by kids*

KidShed is a positive and loving support program designed to engage ten to sixteen year-olds and teach them how to contribute to community. On average, 20 kids attend this weekly Rocherlea-based program run by senior and young leaders.

Participants engage in games and, importantly, group discussions that focus on helping them identify and demonstrate their positive character traits and manage negative thoughts related to their home lives. Positive outcomes are evident when participants' confidence grows and they are able to step up and demonstrate leadership skills to their peers.


**ROCHERLEA
KID'S SHED
PARTICIPANTS**
59
Morton's Place

Customers of Morton's Place are treated with courtesy and dignity. While they may enjoy low price meals, they have significant needs and deserve excellent service. The Morton's team wants customers to understand that they are valued and that positive change may be inspired in their lives.

Acts of random kindness and selflessness are frequent at Morton's: people offering swags to those without shelter while others, with little themselves, give money to peers in dire circumstances or purchase meals for the hungry.

Volunteers are the backbone of Morton's Place: without their selfless contribution it would struggle to function. Morton's staff and customers greatly value the work of dedicated volunteers and cooks who consistently produce nutritious meals.

As a demonstration of its impact on others, Morton's warmly remembers regular breakfast customer, Lennie Fox. For many years Lennie enjoyed the food, company and friendships he shared with others at the Mission. Prior to losing his battle with cancer during the year, and recognizing the positive influence City Mission had on his life, Lennie asked that his funeral service be conducted by the Mission. A moving service, conducted by Mission Chaplain Michele Ryan, was held for Lennie, his family members and friends who attended to farewell him and celebrate his life.

**CLIENT STORY: MORTON'S PLACE**

A particularly thoughtful act occurred in Morton's Place when five young Scotch Oakburn College student volunteers arrived with a birthday cake, gifts, party hats – and time – to celebrate the 71st Birthday of a regular customer. This seemingly simple act brought immense joy to a mature man who had never had the opportunity to share a family birthday. Through their incredible care and thoughtfulness, these students made one man feel valued and gave him a sense of belonging he had not experienced before.

ADDITIONAL SERVICE REQUESTS:

MEALS SERVED AT MORTON'S PLACE	15,235
AVERAGE MEALS PER DAY	64

ACCOMMODATION	180
ADDICTION REHABILITATION	60
SHOWER FACILITIES	720



Outreach Trailer

Working with young people is both rewarding and challenging. Youth Workers in the North and North West deal daily with young people who are facing many challenges at home and in the community.

The Outreach trailers serve northern suburban communities in Launceston and East Devonport, Burnie, Wynyard, Smithton and Roseberry on the North West and West coasts. In Launceston, many regular attenders enjoy events run in partnership with the Northern Suburbs Community Centres (NSCC) and other agencies.

The Rocherlea Community Luncheon program is operated in conjunction with the NSCC. It provides clients who are unable to access regular outreach services with a means to attend events and enjoy nourishing meals and desperately-needed social interaction. Designed to combat loneliness, depression and anxiety, the program has received positive feedback and initiated many new friendships in the community.

Outreach provides a safe and controlled environment where youth and families can interact and discuss issues with participating service providers.

After a 10 year relationship, students from St Patricks College continue to volunteer their services to assist in the delivery of outreach programs. Their support and care is valued.

Since joining the North West Coast Youth Team, Celisa Edwards has extended services to the Smithton area where use of the drug 'ice' is causing serious damage to individuals and the community. The team has also expanded its reach to Roseberry working in conjunction with the Roseberry Community House. A funding partnership with the

OUTREACH TRAILER

267

TOTAL NUMBER OF
OUTREACHES

6,000+

NUMBER OF PEOPLE
SUPPORTED

Motors Foundation has enabled City Mission Youth Workers on the North West Coast to participate in the newly established Department of Education run 'Space Program', designed to help with truant young people facing significant life challenges. The Space Program, which connects with over a dozen young men and girls, helps to develop the self-belief and self-esteem of at-risk young people by encouraging their participation in activities, outings and interaction with people who care about them.

City Kitchen

City Kitchen provides meals to those struggling financially and facing many difficult challenges. It delivers over 100 meals on week nights between 6.30 and 7.30 pm at Burnie and Wynyard.



ORANA HOUSE PROVIDED

6,100
BED NIGHTS

13,368
MEALS TO 108
INDIVIDUALS

(EXCLUDING SOBERING UP CLIENTS)

023

CITY MISSION

Homeless

Orana House provides a range of safe accommodation options for up to twenty-three homeless men. It operates twenty four hours per day, seven days a week.

The Long Term Accommodation facility offers seven rooms and a communal living environment. To facilitate relationship building, and to make Orana 'feel like home', residents assist with daily household duties. They receive support to address aspects of their lives that they may wish to change and referrals are arranged when specialised services are sought.

Also on site are five Crisis Accommodation rooms that can be accessed for up to six weeks. Crisis accommodation clients are often referred through Housing Connect who assigns a support worker to help them overcome barriers to accessing longer-term accommodation options. The clients are often long-term homeless, with transient or very temporary accommodation histories. For some, homelessness is the only life they have known. Orana staff recognises the importance of providing a safe haven: they create a stable family environment and help the men with day-to-day domestic tasks.

Within the Crisis Accommodation area one room is held aside for overnight use to provide a homeless person with a break from living on the street. Clients can enjoy a hot meal, use washing and laundry facilities and, as importantly, spend time with people who genuinely care about them. The contact made through this experience often provides a means of linking clients with ongoing support.

Orana's Sobering- up' and 'Place of Safety' facility provides a safe haven for vulnerable people with substance abuse issues. Clients, frequently referred by the Police, receive immediate care in a supervised environment until they have sobered up. Orana staff then work with clients to provide information about the options available to help them overcome addiction issues.

Orana's Family Unit fulfils a growing community need by providing emergency accommodation for single fathers with children. Families stay in the modern three bedroom house for up to six weeks.



During this time they receive support with day-to-day needs and referrals to Housing Connect in an attempt to secure long term accommodation.

The Family Unit provides families with a safe environment: a place to re-group, to settle children into education patterns and to give distressed fathers the space to plan for the long-term wellbeing of his family.

While still on the Orana site, the four Independent Living Units are located away from the main facility and offer self-contained accommodation. They provide men with a chance to transition from a fully-support shared environment to one where

MAINTAINED
AVERAGE
OCCUPANCY OF

98%

AVERAGE
TURN-AWAYS
PER MONTH

48



they can be more self-sufficient. Potentially, the units are a stepping stone for clients aiming to return to mainstream society and independent living. Clients cook for themselves and maintain their own living space while still being close enough to access support if needed. They remain part of the Orana family, maintain relationships with staff and continue to interact with residents in Orana's communal and recreational areas.

In addition to enjoying nourishing meals that are lovingly prepared by staff member June Brown, clients are invited to help with food preparation. This simple gesture provides clients with an opportunity to engage one-on-one with June and to gain essential food preparation skills.

While changes, including the introduction of Housing Connect and Better Housing Futures, have resulted in improved access to appropriate properties, there are many clients still battling to secure long-term accommodation.

The constant role of Orana staff is to help clients deal with challenges so frequently experienced by homeless men. Many are financially illiterate and have limited social or living skills. Others are battling mental illness, substance abuse, trauma and inability to deal with loss. They need a hand up and Orana staff can be their link to appropriate sources of assistance.

CLIENT STORY: MICHAEL

Michael Sorenson has been sober now for nine months. Michael told his story to the Examiner Newspaper in June this year in which he stated that his addiction resulted in twenty years of alcohol abuse, homelessness and ill health.

Michael now lives in one of Orana House's independent living units after going through rehabilitation at Missiondale Therapeutic Centre. As a few casual drinks on the weekend gradually turned into a more regular habit Michael started showing up for work still intoxicated from the night before. Eventually Michael lost his job.

Michael remembers, "I'd go to the pub and have a drink, but the thing was, I was painfully shy so I thought a drink would help me be able to socialise". Michael was also involved in sport but that too became a trap as socialising after the game became just another drinking bout.

Shuffling between homeless shelters, Police lock ups and anywhere he could find shelter for the night, Michael ended up in hospital last year suffering from ill health. This was a big wake up call to him. "I was just going nowhere" Michael said. A social worker introduced Michael to Missiondale, a place he never knew existed. After three months of rehab Michael moved into Orana House, A decision he says he made for his own good. He believed that by returning to Hobart, the temptation to revert back into his old ways could be too great.



“ I'd go to the pub and have a drink, but the thing was, I was painfully shy so I thought a drink would help me be able to socialise. ”

Michael now no longer reaches for a drink to give him courage. Rather, he sees a brighter future ahead maintaining his sobriety and seeking volunteer work with organisations that have helped him get to where he is today. "I want to give something back for the good you people have done for me" he said.

Michael is now a relaxed individual. He talks freely about his past and hopes that by doing so he may be helping someone else who is going through a battle with addiction.

Alcohol and Drugs

Missiondale

During the past twelve months, ninety two individuals have been assisted through the various stages of the nine month drug and alcohol rehabilitation program at Missiondale.

Missiondale continues to be a place where the emphasis is all about change. Residents are continually challenged and encouraged to consider their circumstances from a new perspective: "Change your Thinking, Change your Life".

It's not easy to be under the microscope every day, examining who you are and why you think the way you do. But one of the great pleasures of working at Missiondale is seeing the positive changes that take place within residents as they begin to grasp the process of change. It is a privilege to see 'broken' clients, with low self-esteem and self-worth, begin to lift their heads, start to speak up for themselves, and dare to dream again with new found hope and determination.

The Missiondale gymnasium has been fully renovated with the generous support of the DHHS

Community Support Levy Grants Program, the Honda Foundation and the Cape Hope Foundation. Significant plastering work was undertaken with sheeting donated by the Ulverstone Building Centre. Residents took great delight in painting the area before new carpet was laid and blinds installed. New gym equipment was purchased and installed to replace the out-dated gear. Client feedback has been overwhelmingly positive: they have commented that having this newly developed gym makes them feel cared for and valued.

The gym refurbishment was motivated by three key factors. Firstly, existing equipment no longer complied with contemporary WHS requirements. Secondly, research links participation in regular physical exercise with improved recovery outcomes for people battling addictions. Thirdly, clients with a developed exercise pattern are more likely to maintain healthy regimes after leaving recovery programs and may use exercise as a link to new and positive networks.

Serenity House

Serenity House, situated on the beautiful North West Coast, continues to embrace vulnerable, broken people and help them on their journey towards recovery.

Serenity has extended its capacity this year, responding to an overwhelming flood of referrals from desperate families and service providers. Serenity extends its ways of helping clients by providing support and referrals to external programs that best care for individuals' needs. This might include returning to the service on a daily basis; regular phone contact with the client or referral to City Mission's outreach services. This ongoing contact may encourage clients to consider making a commitment to other longer term residential rehabilitation processes.

The opportunity to be involved in the ABC Four Corner's program that focussed on the scourge of Ice in regional Australia has heightened awareness of this issue in the North West Tasmanian community and has resulted in increasing numbers of people seeking help. This year, we have been privileged to provide support to one hundred and sixty one clients fighting drug and alcohol addiction.

North West Outreach

The Outreach Team supports about twenty clients each month as they transition, from recovery programs, back to their mainstream lifestyles on the North West Coast. Clients have either completed their two week drug or alcohol intervention program at Serenity House or are returning to their communities and families after a nine month period in Missiondale's long-term residential rehabilitation program.

Outreach support staff receive client referrals from Missiondale and Serenity House and work with the clients and clients' families by offering support and information.

In response to this vital support program, clients have commented that, "If it wasn't for you I would be dead by now", and "Thanks for supporting me - you have made an incredible difference in my life".

Many recovered clients later become volunteers helping out in City Mission's retail stores and with delivery of food van services.

026

CITY MISSION

Alcohol and Drugs Statistics

NUMBER OF INDIVIDUALS ASSISTED
THROUGH THEIR ADDICTIONS AT
MISSIONDALE

92

NUMBER OF INDIVIDUALS ASSISTED
THROUGH THEIR ADDICTIONS AT
SERENITY HOUSE

161

Missiondale Admissions by Drug of Choice July 14 – June 15

Alcohol	46
Methamphetamine	35
Cannabis	9
Morphine	2



Hope Wall - Serenity House

CLIENT STORY: Serenity House

"My name is Heather and I am an ICE addict. My journey towards recovery started with desperation – desperate to regain my health, my family, my self-respect, all sacrificed on the altar of self-gratification and self-medication. I had spiralled down into the abyss of addiction and, with my father's unwavering support; I entered Serenity House for the first of seven visits. Each time, I believed I could continue my recovery alone and, each time, I found my resolve did not match my addiction. Each time, Serenity House embraced me, supported me and encouraged me to believe I could recover, that there was hope. Finally, an ICE fuelled rage that included smashing 4 windows and a door and attacking my father, saw me shackled to a hospital bed with no recall of the event and the realisation I had hit rock bottom. Serenity opened up their arms and took me in, supported my dad through his grief and encouraged me to seek long term help at Missiondale as Serenity could not give me the depth of help I needed. Today I am part way through the program, determined to deal with my problems head on and forever grateful to the Mission for never giving up. My father has become a volunteer at Serenity, repaying them the only way he knows how, with selfless service and cream cake!"

“Serenity opened up their arms and took me in, supported my dad through his grief and encouraged me to seek long term help at Missiondale as Serenity could not give me the depth of help I needed.”





SOCIAL ENTERPRISES

Youngtown Warehouse processed donations totalling:

CLOTHING	3,000 M ³
BRIC-A-BRAC	2,000 M ³
ELECTRICAL GOODS	234 M ³
BOOKS	163 M ³

029

CITY MISSION

Social Enterprises

Social Enterprise

The City Mission's Social Enterprise Division operates for the purpose of generating revenue that can be directed to services that transform the lives of people in need, and to provide employability skills training and experience for the long-term unemployed.

The Social Enterprise Division includes nine retail outlets across the North and North West of Tasmania, E-Waste Tasmania, the Launceston Recycling Centre and the Uptipity Recycling store. The Mission is grateful for the many hours of ongoing volunteer support offered by people from many different walks of life; particularly so for the energy and friendship of Scotch Oakburn College students who volunteer across numerous enterprises.

Retail Shops

This year the dedicated warehouse staff received and processed over three thousand cubic metres of donated clothing, over two thousand cubic metres of bric a brac, 234 cubic metres of electrical goods and 163 cubic metres of books.

These donated goods become the stock for the Mission's retail stores or are donated to needy clients. For many people experiencing hardship, the Mission shops provide an opportunity to purchase quality household items such as furniture and clothing at affordable prices – in a friendly and supportive environment.

Increased competition from multinational discount retailers, escalating costs and reducing consumer retail spending combine to create an increasingly competitive trading environment. Nevertheless the recent centralising of warehousing operations coupled with the relocation of the Devonport store and expansion of retail space in the Ulverstone store has resulted in more cost effective operations and increased sales. The contribution of the North West Coast Managers, staff and volunteers, through this time of change, is appreciated.

Mission on George is a specialty retail store targeting the higher end clothing and collectables market. Despite operating in a challenging CBD environment it continues to attract niche customers seeking quirky, collectable or unusual bargains.



Launceston Recycling Centre and Uptipity Shop

Opening in October 2014, this new social enterprise is a partnership between City of Launceston and City Mission.

The Launceston Recycling Centre, located at the entrance to the Launceston Waste Centre, is a facility where the general public can off-load unwanted resalable or recyclable items before dumping the balance of their rubbish at the Waste Centre.

This is a win-win-win outcome. The weight and cost of the goods to be dumped is reduced, landfill is reduced, and customers become better educated about what items are suitable for recycling. Furthermore, many saved items can be re-sold at the Mission's resale store, Uptipity.

Items recycled or sold include white goods, metals, e-waste, batteries, fluorescent tubes, clothing, bric a brac, cardboard and mattresses.

In just seven months of operation 47,329 vehicles have entered the recycling centre, 1,140 mattresses have been stripped and inner springs recycled. Three thousand seven hundred cubic metres of waste and just under twenty thousand litres of oil have been diverted from land fill.

The Uptipity shop caters to customers seeking well-priced goods including building materials, sporting and office equipment and home wares, all of which are sourced from the Recycling Centre.

City Mission is honoured to be partnering with the City of Launceston to deliver this important concept and service that yields sound social, environmental and economic outcomes.

E-Waste Tasmania

E-Waste receives, processes and on-sells electronic waste including computers and the now redundant analogue televisions. Staff members at E-Waste are to be congratulated for their hard work in processing over five hundred tonnes of e-waste this year.

AMOUNT OF E-WASTE
PROCESSED BY E-WASTE
TASMANIA LAST YEAR

500 TONNES

I started as a volunteer worker with City Mission at Youngtown on the 4th November 2009.

When I first started with the Mission I worked on the front counter using the cash register and doing general customer service duties.

During the middle part of 2010 I started to help out in the café by working on the register, cleaning tables, greeting people etc. As the time progressed I was put onto the sandwich and salad bar and stayed doing that job until the beginning of 2015. This was a job that I thoroughly enjoyed as I love creating food that people love to eat and I always presumed that would be where I would stay.

In February of this year one of the team leaders in the café was to be absent for about six weeks and I was asked whether I would like to take on the position of casual team leader which would mean filling in when people were either on holidays or ill. After much thought and prayer I decided that now was the right time to take on a new challenge in my life, to broaden my horizons and learn new skills. In April, I was offered the position as permanent part time after a team leader left to run her own café.

At the time these changes were happening in my life I was going through a fairly rough 12 months after having been diagnosed with cancer, having a major operation and then having to undergo radiotherapy treatment. I turned 60 during this period and in some way felt rather fragile.

After all of this happening the last thing that I ever expected to happen was to be offered this job. I really didn't think that somebody would ever have enough faith in me to give me a new start. I was a 60 year old woman whose hands shake (quite a bit at times), who



had never done anything like this before, who even though I appear to be confident could sometimes be lacking in that area and really hadn't had any previous experience of leading a group or running a café.

Over the past three months I have thoroughly enjoyed the challenges that have been thrown at me. I love having the responsibility of making up the menus for the month, running the café and I love the opportunity to mentor and guide the young and not quite so young people that are sent to the café to work. I have always felt that one of my strengths was the ability to know when someone needed to talk and also to be able to listen to them. Also the opportunity of creating a nice atmosphere for customers to come to and be able to sit and chat with them has been very enjoyable.

If it wasn't for the faith of the management in the City Mission I wouldn't have been given this position.

It always goes to show that you just don't know the direction that your life is going to take. God has our life mapped out for us – we just need to let him take control.

KERRIE - VOLUNTEER

Community Relations & Fundraising

OUR SUPPORTERS

City Mission acknowledges generous supporters whose gifts and funds have positively impacted the lives of people in need. They made it possible to not only continue work amongst the marginalised Tasmanians, but also to expand services.

In tight economic times, government support has reduced and driven the need to develop new funding sources. To deal with shortfalls, the Mission has taken a strategic approach to grow the revenue-raising capacity of its social enterprises and to seek new funds from individual, private and corporate entities and funds.

The Mission's fundraising efforts are multiplied through the dedication of local organisations who act as ambassadors by creating links with givers that would otherwise never happen. The Cape Hope Foundation continues to motivate community giving and it is only due to support of the Motors Foundation that the Mission can deliver the Rainbows program, youth and outreach work and mentoring services across North and North West Tasmania.

Fundraising Appeals

Three major annual campaigns attract funding for the Mission's seasonal and service needs. The Winter Appeal raises funds to meet the increased winter demand on emergency and homeless services. The 1,000-Can Challenge brings in thousands of food items and provides a fun way for groups to work together to help others in need. In August Beanie Day reminds the community about the plight of homeless people and raises funds.

Christmas is hard for some families. Demonstrating true community spirit, the City Mission Christmas Appeal, the ABC Giving Tree, IGA Food Relief and The Examiner Empty Stocking Appeal work together to improve the Christmas experience for families and kids.

Autumn is a time to focus on the needs of troubled youth. The Future Hope Youth Appeal generates

public awareness and financial assistance for The Mish Youth Centre and the Mission's various youth outreach programs.

To provide an avenue for the community to donate food, the Lions Clubs of Northern Tasmania band together to conduct the City Mission Spring Food Drive. Food donated through this Spring Food Drive and 1,000-Can Challenge replenishes the Mission's stock of food for distribution to the needy. Every donated food item is one less that the Mission has to purchase. These activities save the Mission thousands of dollars which can be redirected to service delivery.

Increasingly, donors find that budgeting their giving throughout the year is more manageable than making one-off larger donations. Mission360 is a planned giving program that enables donors to choose the amounts and regularity of giving. More information about this program is on our web site at citymission.org.au.

Bequests are a final and meaningful gesture. The Mission was honoured to receive several bequests during the year and has ensured that they are wisely spent. They have contributed to the completion of capital projects including the Mish Youth Centre and upgrades to facilities at Missiondale.

Keeping in Touch

Electronic media provides an effective way of keeping in touch with the Mission 'family' of staff, supporters and donors. It is an immediate and cost-effective method of communicating with supporters and conveying the impacts of their generosity on the lives of the people they help.

Facebook is used to broadcast up-to-date news while the web site is the chief source of information and a gateway for making donations. The Mission is aware that many stakeholders prefer printed information and continue to print and distribute four newsletters annually.



Our Supporters

“No one is useless in this world who lightens the burdens of another”

Charles Dickens

“Do not neglect to do good and share what you have, for such sacrifices are pleasing to God”

Hebrews 13:16

Corporate & Business

Local Businesses – Supporting locals in need

Many local businesses are committed to supporting the Mission because they want their support to help in the community they serve. All funds and in-kind support given to the Mission is spent helping Northern Tasmanians.

Bushby Property Group, Walker Designs, Meadow Mews Shopping Centre, Tasmanian Alkaloids, Allans Garden Centre, AT&M Integrated Marketing, Briggs & Associates, Aurora Energy, Commonwealth Bank Regional & Agribusiness, O group, Matson Catering, Youngs Vegie Shed, Flying Colours, Barratts Music

Local Media – Calling for help, spreading the word

Our media supporters help promote and facilitate fundraising campaigns and provide community service announcements and editorial coverage. The “voice” they provide is vital in building awareness and understanding of the challenges of people in our community who need a hand.

Fairfax Media (Examiner, Advocate newspapers), ABC Radio & Television – ABC Giving Tree, Southern Cross Austereo, Tasmanian Broadcasters Pty Ltd (LA, Chilli, 7BU, 7AD Sea), WayFm

Food Providers – Helping feed the hungry

City Mission provides food to the equivalent of over 76,000 meals per year to community and residential clients.

IGA – Tasmanian Independent Retailers, Statewide Independent Wholesalers, Second Bite, Toddle Inn, Fresh Freight, PFD Food Services, Banjo's Bakeries, Conmurra Farm

Community

Schools

Students and school communities help the Mission in many ways: they will actively support fundraising campaigns and many students volunteer at Morton's Place or in our Mission Shops.

Launceston Christian School, Scotch Oakburn College, UTas, Summerdale Primary School, East Launceston Primary School, Riverside High School, St Patricks College, Launceston Church Grammar School, St Thomas More's School, Punchbowl Primary School, Launceston Kindergarten Association, South Georgetown Primary School

Churches and faith based organisations

Freelife Church, Trevallyn Life Church, Legana Christian Church, St. Andrews Presbyterian Church, Wesley Vale Community Church, City Baptist Church, The Branch Christian Church, Riverlinks Anglican Parish, Calvary Health Care, Pathway to Life Christian Church, Free Reformed Church, Riverbank Christian Church, Trinity Uniting Church, West Tamar Uniting Church, St Johns Anglican Church, Summerhill Baptist Church, Punchbowl Christian Centre, Sassafras Baptist Church, Seventh Day Adventist Church, Immanuel Christian Fellowship

Service Clubs

They might give donations, host fundraising events and activities or help out in delivering Mission services. Whatever it is, their ethos of helping others is made apparent by their valuable contributions.

Lions Club of Riverside, Lions Club of Kings Meadows, Lions Club of Windmill Hill, Lions Club West Tamar, Rotary Club Launceston West, Rotary Club Ulverstone, Lions Club Hadspen South Esk, Lions Club of Wynyard

■ Foundations, Philanthropists, Trusts and Funds

Tasmanian Community Fund, Cape Hope Foundation, W.D. Booth Charitable Trust, Estate of the late Bruce Wall, My State Foundation, Motors Foundation, Honda Foundation, Vos Foundation

■ Estates and Bequests

Service Clubs

The City Mission honours those fine Tasmanians whose final gesture of generosity now provides support for people in need.

J.E. Tait, L. Ransom, A.G. Cowley, A Turtle, M. Bennett, D. Findlay, H. Abbott, A Van Zetten

■ Government - Local, State & Federal

The City of Launceston has for many years been a supporter of City Mission. The City of Launceston shares the Mission's aims of ensuring the wellbeing of its citizens.

State and Federal Government – The following departments and entities all provide funding and support to enable the Mission to deliver services.

Health and Human Services, Premier and Cabinet, Social Services, Justice, Education, Health (Federal) Australian Broadcasting Corporation.



Auditor's Report



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Independent Auditor's Report to the members of Launceston City Mission Inc

We have audited the accompanying financial report, being a special purpose financial report, of Launceston City Mission Inc ("the association"), which comprises the statement of financial position as at 30 June 2015, the statement of profit or loss and other comprehensive income, statement of cash flows, and the statement of changes of equity for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and directors' declaration as set out on pages 36 to 44.

Directors' Responsibility for the Financial Report and Compliance with the Rules Relating to the Administration of Funds

The directors are responsible for the preparation and fair presentation of the financial report and the association's compliance with the rules relating to the administration of funds and have determined that the basis of preparation described in Note 1, is appropriate to meet the financial reporting requirements of the Associations Incorporation Act 1964 ("the Act") and is appropriate to meet the needs of the members. The directors' responsibility also includes such internal control as directors determine is necessary to enable the compliance with the rules relating to administration of funds and preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report and the association's compliance with the rules relating to the administration of funds based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement and whether the association has complied with the rules relating to the administration of funds.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report and the operation of compliance procedures relating to the administration of funds. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report and non-compliance relating to the administration of funds, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's compliance with the rules relating to the administration of funds and preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

Inherent Limitations

Because of the inherent limitations of any compliance procedure, it is possible that fraud, error or non-compliance with the Act may occur and not be detected. An audit is not designed to detect all weaknesses in the association's compliance with the Act as it is not performed continuously throughout the period and the tests performed are on a sample basis.

Any projection of the evaluation of the compliance procedures to future periods is subject to the risk that the procedures may become inadequate because of changes in conditions, or that the degree of compliance with them may deteriorate.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Basis for Qualified Opinion

Donations and other fund raising activities are a significant source of revenue for Launceston City Mission Inc. Launceston City Mission Inc has determined that it is impracticable to establish control over the collection of donations and funds from other fund raising activities prior to entry into its financial records. Accordingly, as the evidence available to us regarding revenue from these sources was limited, our audit procedures with respect to donations and other fund raising activities had to be restricted to the amounts recorded in the financial records. We therefore are unable to express an opinion, as to whether donations and other fund raising activities Launceston City Mission Inc obtained, are complete.

Qualified Opinion

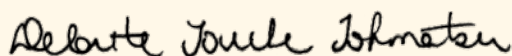
In our opinion, except for the possible effects of the matter described in the "Basis for Qualified Opinion", in all material respects:

- (a) the financial report presents fairly the financial position of Launceston City Mission Inc as at 30 June 2015 and its financial performance for the year then ended in accordance with the financial reporting requirements of the Act as described in Note 1;
- (b) Launceston City Mission Inc kept proper accounting records and other books during the period covered by the financial report; and
- (c) the rules relating to the administration of funds of the association have been complied with during the period covered by the financial report.

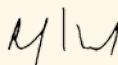
We have obtained all the necessary information required in connection with our audit in respect of the financial year ended 30 June 2015.

Basis of Accounting and Restriction on Distribution and Use

Without modifying our opinion, we draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist Launceston City Mission Inc to meet the financial reporting requirements of the Act. As a result, the financial report may not be suitable for another purpose. Our report is intended solely for the members and should not be distributed to or used by parties other than the members.



DELOITTE TOUCHE TOHMATSU



Rod Whitehead
Partner
Chartered Accountants
Launceston, 20 August 2015

Directors Declaration

In the opinion of the directors of the Launceston City Mission Inc:

- a) The accompanying Statement of Profit or Loss and other Comprehensive Income is drawn up so as to give a true and fair view of the results of the Mission for the financial year ended 30 June 2015;
- b) The accompanying Statement of Financial Position is drawn up so as to give a true and fair view of the state of affairs of the Mission as at 30 June 2015;
- c) The accompanying Statement of Cash Flows is drawn up so as to give a true and fair view of the cash flows of the Mission for the year ended 30 June 2015;
- d) At the date of this statement there are reasonable grounds to believe that the Mission will be able to pay its debts as and when they fall due; and
- e) The accompanying financial statements have been made out in accordance with Australian Accounting Standards, except as noted in Note 1 to the Financial Statements.

Signed in accordance with a resolution of the directors.



JUANITA MILLER- Director



MICHAEL HARVEY- Treasurer

Dated this 20th day of August 2015

Statement of Financial Position

as at 30 June 2015

	Notes	30 June 2015	30 June 2014
		\$	\$
Current Assets			
Cash and Cash Equivalents	9	481,796	885,633
Trade and other Receivables		190,310	197,829
Inventories		67,592	74,734
Other Assets	16	22,083	15,431
Total Current Assets		761,781	1,173,626
Non Current Assets			
Property, Plant and equipment	2	9,263,880	9,524,888
Total Non Current Assets		9,263,880	9,524,888
Total Assets		10,025,661	10,698,514
CURRENT LIABILITIES			
Trade and Other Payables		288,172	279,289
Borrowings	6	116,356	122,568
Provisions	5	313,821	328,318
Deferred Revenue	7	61,259	350,418
Total Current Liabilities		779,608	1,080,593
Non Current Liabilities			
Borrowings	6	64,802	840,626
Provisions	5	94,933	56,972
Total Non Current Liabilities		159,735	897,598
Total Liabilities		939,343	1,978,191
Net Assets		9,086,318	8,720,323
Accumulated Funds			
Reserves		2,801,758	2,864,776
Retained earnings		6,284,560	5,855,547
Total Accumulated Funds		9,086,318	8,720,323

The accompanying notes form part of these financial statements

Statement of Profit or Loss and Other Comprehensive Income

for the 12 months to 30 June 2015

Income	Notes	30 June 2015 \$	30 June 2014 \$
Government Grants	3	1,559,635	1,445,451
Rental Income		438,350	478,735
Program Fees incl child care		498,554	506,959
Sales Social Enterprise		3,020,995	2,828,664
E Waste Tasmania		869,196	1,215,567
Public Donations		498,142	265,391
Sundry Income		249,220	13,645
Total Income		7,134,092	6,754,413
Cost of Sales			
Opening Stock		74,733	116,817
Purchases		373,830	309,990
Recycling costs		127,114	217,734
Less: Closing Stock		(67,592)	(74,733)
Total Cost of Sales		508,085	569,808
Gross Profit		6,626,007	6,184,605
Expenses			
Advertising & Promotion		38,651	36,636
Cleaning & Pest Control		63,597	74,100
Client Support		350,191	400,353
Computers & I T		18,029	27,813
Consumables - Other		26,015	27,805
Fundraising/Events		11,739	17,694
Workplace Health& Safety		6,127	-
Insurance		99,374	107,482
Motor Vehicle Expenses		166,835	183,923
Rent, Rates & Taxes		262,492	262,423
Repairs & Maintenance		57,137	64,731
Volunteer Costs		24,725	26,526
Security Expenses		16,255	16,176
Travel & Accommodation		9,618	4,183
Telephone, Internet & Fax		65,881	60,612
Training & Development		14,541	23,611
Professional Services		74,918	86,475
Office / Administration		64,487	75,694
Depreciation	2/4	324,036	295,789
Establishment Costs Written Off		-	26,679
Banking / Finance		56,878	76,213
Salaries, Wages & Costs		4,668,318	3,945,164
Utilities		274,834	250,957
Sundry		20,328	4,959
Total Expenses		6,715,006	6,095,997
Operating (Deficit) Profit for the Year		(88,999)	88,607
Non Operating Revenue			
Interest received		23,220	19,985
Capital Donations and Estates		449,108	96,899
Capital Government Grants		-	-
Profit on sale of fixed assets		17,131	857
Surplus for the Year		400,460	206,349
Income Tax Expense	1(h)	-	-
Decrement in revaluation of buildings	11	(34,465)	(88,870)
Total Comprehensive Income for Year		365,995	117,479

The accompanying notes form part of these financial statements

Statement of Changes in Equity

For the year ending 30 June 2015

	Notes	Asset Revaluation Reserve	Retained Earnings	Total
		\$	\$	\$
Balance at 1 July 2013		2,953,646	5,649,198	8,602,844
Profit for the year		-	206,349	206,349
Other comprehensive income for the year		(88,870)	-	(88,870)
Total comprehensive income for the year		(88,870)	206,349	117,479
Balance at 30 June 2014		2,864,776	5,855,547	8,720,323
Profit for the Year		-	400,460	400,460
Other comprehensive income for the year, net of income tax	11	(63,018)	28,553	(34,465)
Total comprehensive income for the year		(63,018)	429,013	365,995
Balance at 30 June 2015		2,801,758	6,284,560	9,086,318

Statement of Cash Flows

For the year ending 30 June 2015

	Notes	01-Jul-14 to 30-Jun-15	01-Jul-13 to 30-Jun-14
		\$	\$
Cash Flows from Operating Activities			
Receipts from capital donations		331,846	362,290
Receipts from customers, donors and government		6,970,203	6,581,388
Interest received		23,220	19,985
Payments to suppliers and employees		(6,827,471)	(6,437,674)
Interest paid		(39,238)	(60,244)
Net cash generated from Operating Activities	8	458,560	465,745
Cash Flow from Investing Activities			
Proceeds on disposal of property, plant and equipment		383,118	25,072
Payments for purchase of property, plant and equipment		(463,479)	(485,275)
Net cash generated from Investing Activities		(80,361)	(460,203)
Cash Flow from Financing Activities			
Proceeds from borrowings		-	309,198
Repayment of borrowings		(782,036)	(144,357)
Net cash generated from Financing Activities		(782,036)	164,841
Net (Decrease) / Increase in Cash Held		(403,837)	170,383
Cash at the beginning of the financial year		885,633	715,250
Cash at the end of the Financial year	9	481,796	885,633

The accompanying notes form part of these financial statements

Notes to and forming part of the Financial Statements

for the 12 months to 30 June 2015

NOTE 1: STATEMENT OF ACCOUNTING POLICIES

Financial Report Framework

Launceston City Mission Inc ('the Mission') is not a reporting entity because in the opinion of the directors there are unlikely to exist users of the financial report who are unable to command the preparation of reports tailored so as to satisfy specifically all of their information needs. Accordingly this 'special purpose financial report' has been prepared to satisfy the directors' reporting requirements under the Associations Incorporation Act 1964, and the rules of the Mission.

Statement of Compliance

The financial report has been prepared in accordance with the disclosure requirements of Accounting Standards AASB 101 'Presentation of Financial Statements', AASB 107 'Cash Flow Statements' and AASB 108 'Accounting Policies, Changes in Accounting Estimates and Errors', AASB 1031 'Materiality', AASB 1054 'Australian Additional Disclosures' and the recognition, measurement and disclosure requirements of AASB 1004 'Contributions'.

The recognition and measurement criteria of all other Accounting Standards and Interpretations have not been complied with. For the purpose of preparing the financial statements, the Mission is a not-for-profit entity. The financial statements were authorised by the directors on 20th August 2015.

Basis of Preparation

The financial report has been prepared on the basis of historical cost, except for the revaluation of certain non-current assets and financial instruments. Cost is based on the fair values of the consideration given in exchange for assets. Unless otherwise indicated, all amounts are presented in Australian dollars.

Accounting policies are selected and applied in a manner which ensures that the resulting financial information satisfies the concepts of relevance and reliability, thereby ensuring that the substance of the underlying transactions or other events is reported.

The accounting policies set out below have been applied in preparing the financial statements for the year ended 30 June 2015 and the comparative information presented in these financial statements for the year ended 30 June 2014.

(a) Contributions

Contributions are recognised immediately as revenue when the Mission has the right to receive the contributions and it can be reliably measured.

The Mission has four significant sources of contributions.

- (i) Government grants and subsidies received in relation to working expenditures for welfare, employment training, boarding home and other relief activities.
- (ii) Capital donations and estates that are used for building upgrades and new assets such as Missiondale and Youngtown.
- (iii) Donated goods and services which are not recognised at fair value when received/provided as the fair value of such goods and services cannot be reliably measured.
- (iv) Monetary donations are recognised as income when received.

(b) Sales and Other Revenue

Revenue from the Mission's other activities is recognised when it can be reliably measured. These activities include:

- (i) Sales of donated and other goods.
- (ii) Provision of community services.
- (iii) Disposal of assets.
- (iv) Interest on cash and cash equivalents.

(c) Cash and Cash Equivalents

This balance comprises cash on hand, cash in bank and amounts on deposit.

(d) Property, Plant and Equipment

Properties owned by the Mission are measured at independent valuation as at 30 June 2015, less, where applicable, any accumulated depreciation or amortisation. It is not a policy of the Mission to regularly revalue its properties, however the value of the properties are reviewed annually by directors to ensure they reflect reasonable market value. Plant & Equipment and Motor Vehicles are measured at cost less any accumulated depreciation.

(i) Depreciation

Depreciation is provided on property, plant and equipment, including freehold buildings but excluding land. Depreciation is calculated as to write off the net cost or other revalued amount of each asset over its expected useful life to its estimated residual value. The estimated useful lives, residual values and depreciation method is reviewed at the end of each annual reporting period.

Notes to and forming part of the Financial Statements

for the 12 months to 30 June 2015

The following estimated useful lives are used in the calculation of depreciation:

Buildings	40 years
Plant and equipment	3 –13 years
Motor vehicles	7 years

(e) Employee Benefits

Provision is made for benefits accruing to employees in respect of wages and salaries, annual leave and long service leave when it is probable that settlement will be required and they are capable of being measured reliably. Contributions are made to employee superannuation funds and are charged as expenses when incurred. The Mission has no legal obligation to cover any shortfall in the funds' obligations to provide benefits to employees on retirement.

(f) Financial Instruments

Payables, receivables, borrowings and other financial instruments are measured at cost.

(g) Leases

Leases have been classified as operating and have been expensed accordingly.

(h) Income Tax

Launceston City Mission Inc. is exempt from income tax in accordance with Section 50–5 of the Australian Income Tax Assessment Act 1997. Accordingly, no provision for income tax or income tax expense appears in the financial statements.

(i) Comparative Figures

Comparative figures are, where appropriate, reclassified so as to be comparable with the figures presented for the current financial year.

(j) Good and Services Tax

Revenues, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the taxation authority, it is recognised as part of the cost of acquisition of an asset or as part of expense items.

(k) Critical accounting judgements and key sources of estimation uncertainty

In the application of the Mission's accounting policies, which are described above, management is required to make judgements, estimates and assumptions about carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstance, the results of which form

the basis of making the judgements. Actual results may differ from these estimates. The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period or in the period of the revision and future periods if the revision affects both current and future periods.

(l) Inventories

Inventories are stated at the lower of cost and net realisable value. Costs of inventories are determined on a first-in-first-out basis. Net realisable value represents the estimated selling price for inventories less all estimated costs of completion and costs necessary to make the sale.

(m) Adoption of New and Revised Accounting Standards

New and revised accounting standards

In the current year, the association has adopted all of the new and revised Standards and Interpretations issued by the Australian Accounting Standards Board (AASB) that are relevant to its operations and effective for the current reporting period.

Certain Australian Accounting Standards and Interpretations have recently been issued or amended but are not yet effective and have not been adopted by the Company for the annual reporting year ended 30 June 2015. The directors have not yet fully assessed the impact of these new or amended standards (to the extent relevant to the association) and interpretations.

Notes to and forming part of the Financial Statements

for the 12 months to 30 June 2015

**NOTE 2:
PROPERTY,
PLANT AND
EQUIPMENT**

	Notes	Freehold Land Valuation	Buildings Valuation	Plant & Equipment At Cost	Vehicles At Cost	Total
Gross Carrying Amount		\$	\$	\$	\$	\$
Balances at 1 July 2013		1,795,000	7,292,957	1,137,189	952,511	11,177,657
Additions		100,000	190,000	78,150	117,071	485,221
Revaluation		80,000	(674,655)	-	-	(594,655)
Disposals		-	-	(11,800)	(13,272)	(25,072)
Balance at 30 June 2014		1,975,000	6,808,302	1,203,539	1,056,310	11,043,151
Additions		-	296,889	102,013	64,577	463,479
Revaluation	11	-	(55,448)	-	-	(55,448)
Disposals		(65,000)	(283,157)	(32,580)	(127,131)	(507,868)
Balance at 30 June 2015		1,910,000	6,766,586	1,272,972	993,756	10,943,314

Accumulated Depreciation

Balances at 1 July 2013		-	(408,021)	(797,399)	(537,914)	(1,743,334)
Disposals		-	-	5,178	9,897	15,075
Revaluation		-	505,785	-	-	505,785
Depreciation expense		-	(97,764)	(99,476)	(98,549)	(295,789)
Balance at 30 June 2014		-	-	(891,697)	(626,566)	(1,518,263)
Disposals		-	-	29,999	111,883	141,882
Revaluation	11	-	20,983	-	-	20,983
Depreciation expense		-	(135,117)	(91,229)	(97,690)	(324,036)
Balance at 30 June 2015		-	(114,134)	(952,927)	(612,373)	(1,679,434)

Net Book Value

As at 30 June 2014		1,975,000	6,808,302	311,842	429,744	9,524,888
As at 30 June 2015		1,910,000	6,652,452	320,045	381,383	9,263,880

**NOTE 3:
GOVERNMENT
GRANTS**

	01-Jul-14 to 30-Jun-15 \$	01-Jul-13 to 30-Jun-14 \$
Commonwealth Emergency Relief Program	176,374	164,924
DHHS Supported Accommodation Assistance Program	547,024	522,345
DHHS ADS National Drug Strategy Program	200,551	191,023
Dept of Premier and Cabinet Family Assistance Program	25,000	25,000
Dept of Premier and Cabinet	40,000	30,000
Dept of Justice - Industrial Relations	10,000	10,000
Dept of Health & Ageing	-	48,100
Dept of Health & Human Services POS North, North West	413,981	394,804
Department of Education, Employment and Workplace Relations	30,746	59,255
Dept of Health & Human Services Drug Strategy	100,000	-
Dept of Health & Human Services Youth Camp	6,279	-
Dept of Health & Human Services Election Commitment	9,680	-
Total Governments Grants	1,559,635	1,445,451

**NOTE 4:
DEPRECIATION**

Depreciation	- plant and equipment	91,229	99,476
	- buildings	135,117	97,76
	- motor vehicles	97,690	98,549
Total Depreciation		324,036	295,789

Notes to and forming part of the Financial Statements

for the 12 months to 30 June 2015

		01-Jul-14 to 30-Jun-15 \$	01-Jul-13 to 30-Jun-14 \$
NOTE 5: PROVISIONS	Current		
	Annual leave	234,710	203,358
	Long service leave	79,111	124,960
		313,821	328,318
	Non-current		
	Long service leave	94,933	56,972
	Total Provisions	408,754	385,290
NOTE 6: BORROWINGS	Current (secured)		
	B & E Ltd	116,356	122,568
	Non current (secured)		
	B & E Ltd	64,802	840,626
	Total Borrowings	181,158	963,194
	Secured by a mortgage over the Missions' freehold land and buildings at 351 Hobart Road Youngtown the current market values of which exceed the value of the mortgage.		
NOTE 7: DEFERRED REVENUE	Grant monies received in advance	61,259	350,418
NOTE 8: RECONCILIATION OF NET CASH FROM OPERATING ACTIVITIES TO SURPLUS FOR THE YEAR	Surplus for the year	400,460	206,349
	Non-cash items in the revenue and expenditure statement		
	Depreciation on fixed assets	324,036	297,503
	Profit/(Loss) on disposal of fixed assets	(17,131)	(857)
	Movement in Balance Sheet accounts		
	Trade and Other Payables	8,882	(240,829)
	Provisions	23,464	(17,287)
	Trade and Other Receivables	7,518	147
	Inventory	7,142	(42,083)
	Other Assets	(6,652)	-
	Deferred Revenue	(289,159)	262,802
	Cash Flows from Operating Activities	458,560	465,745
NOTE 9: RECONCILIATION OF CASH	For the purpose of the statement of cash flows, cash includes cash on hand and bank deposits at call. Cash at the beginning and the end of the financial year as shown in the Statement of Cash Flows is reconciled to the related items in the Statement of Financial Position as follows:	481,796	885,633
NOTE 10: INTEREST EXPENSE- NON-RELATED PARTIES	The amount of interest recognised as an expense for the year was	39,238	60,244
NOTE 11: ASSET REVALUATION RESERVE	Balance at beginning of financial year	2,864,776	2,953,646
	Revaluation decrements during year	(34,465)	(88,870)
	Transfer to retained earnings on disposal of property	(28,553)	-
	Balance at end of Financial Year	2,801,758	2,864,776

The asset revaluation reserve arises on the revaluation of land and buildings. Where a revalued asset is sold that portion of the asset revaluation reserve which relates to that asset, and is effectively realised, is transferred directly to retained profits.

Launceston City Mission sold a property at 32 George Street Latrobe on 11/11/2014. Prior to the sale the property was reclassified as held for sale and was revalued to its fair value less costs to sell. The resulted in a reversal of a previous revaluation increase of \$34,465 which has been recognised in comprehensive income. On sale of the property the remaining asset revaluation reserve amount of \$28,553 relating to the property was transferred to retained earnings.

Notes to and forming part of the Financial Statements

for the 12 months to 30 June 2015

**NOTE: 12
RELATED PARTY
DISCLOSURES**

	01-Jul-14 to 30-Jun-15	01-Jul-13 to 30-Jun-14
	\$	\$
The directors have not received any remuneration during the year.		
The directors are not entitled to any retirement benefits.		
There have been no transactions with directors throughout or since the end of the financial year.		

**NOTES: 13
DIRECTOR
REMUNERATION**

The directors of Launceston City Mission during the year were:		
Michael Walsh (resigned 18/6/15)		
Juanita Miller		
Michael Harvey		
Elaine Bushby (resigned 19/9/14)		
Tim Holder		
Royce Aldred		
Tony Demeijer		
Ross Nicholson		
Jo-Anne Fearman		
Mark Pennington		

The aggregate of income paid or payable, or otherwise made available, in respect of the financial year, to all directors of the Mission, directly or indirectly, by the Mission or by any related party.	-	-
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**NOTE: 14
REMUNERATION
OF AUDITORS**

The number of directors of the Mission whose total income falls within each successive \$10,000 band of income (commencing at \$0)	8	9
Auditing of Financial Report	13,514	13,182
Auditing of Grant Aquittals	5,814	6,090
Auditing Fit2Work police checks	-	283
Auditing Special Project Family Services	5,250	-
	24,578	19,555

**NOTE: 15
ADDITIONAL
INFORMATION**

The auditor of Launceston City Mission Inc. is Deloitte Touche Tohmatsu

**NOTE: 16
OTHER
ASSETS**

The Mission operates solely within the Community Services Industry in Northern Tasmania.

Prepayments	22,083	15,431
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Principal Place of Business and Registered Office

46 - 48 Frederick Street

Launceston Tas 7250

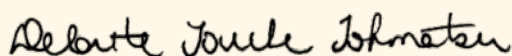
Telephone (03) 6335 3000

List of Directors

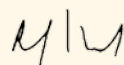
For the 12 months ending 30 June 2015

Names	Address	Occupation
Timothy Holder Chairman	54 Rowsphorn Road Riverside Tas 7250	Manager
Royce Aldred Deputy Chairman	30 Bill Grove Mowbray Tas 7248	Manager
Michael Harvey Treasurer	3 Coniston Place Trevallyn Tas 7250	Accountant
Dr Jo-Anne Fearman Secretary (Joined 17/7/14)	4 Upper Ewans Road Legana Tas 7277	Scientist
Juanita Miller	8 Floreat Crescent Trevallyn Tas 7250	Member various charity clubs
Tony Demeijer	PO Box 301 Prospect Vale 7250	Pastor
Rt Rev Ross Nicholson	C/- 157 St Johns Street Launceston 7250	Minister
Mark Pennington (Joined 22/12/14)	21 Guy Street Kings Meadows Tas 7249	Insurance Manager
Michael Walsh (resigned 18/6/15)	66 Henslowes Road Ulverstone Tas 7315	Solicitor
Elaine Bushby (resigned 19/9/14)	6 Amanda Court West Launceston Tas 7250	Retired

We confirm that the above names and residential addresses of the Board of Directors of Launceston City Mission Inc. as at 30 June 2015 has been correctly extracted from the records of the association



Deloitte Touche Tohmatsu



Rod Whitehead
Partner
Chartered Accountants
Launceston
Date: 20th day of August 2015

Head Office:

46-48 Frederick Street
PO Box 168, Launceston Tasmania 7250
p (03) 6335 3000
f (03) 6334 3136
e office@citymission.org.au
www.citymission.org.au

Mission Shops:

Youngtown

351 Hobart Road, Youngtown Tasmania 7249
p (03) 6343 2115

Newnham

67a George Town Road, Newnham Tasmania 7248
p (03) 6326 2222

Ravenswood

67 Ravenswood Road, Ravenswood Tasmania 7250
p (03) 6339 6173

City

Cnr Wellington and Frederick Streets
Launceston Tasmania 7250
p (03) 6335 3000

Prospect

140 Westbury Road, Prospect Tasmania 7250
p (03) 6343 5914

Devonport

52 Don Road, Devonport Tasmania 7310
p (03) 6423 5984

Ulverstone

9 Fieldings Way, Ulverstone Tasmania 7315
p (03) 6425 4698

Somerset

65 Wragg Street, Somerset Tasmania 7322
p (03) 6435 1876

Missiondale

75 Leighlands Road, Evandale Tasmania 7212
p (03) 6391 8013
f (03) 6391 8255
e missiondale@citymission.org.au

Serenity House

354 Preservation Drive, Sulphur Creek Tasmania 7316
p (03) 6435 4654
f (03) 6435 4661
e serenityhouse@citymission.org.au

Orana

156 George Town Road, Newnham Tasmania 7248
p (03) 6326 6133
f (03) 6326 2277
e orana@citymission.org.au

Family Services

p (03) 6335 3000
f (03) 6335 3034
e famserc@citymission.org.au

Collection of Donated Goods

p (03) 6343 2115

E-Waste Tasmania

351 Hobart Road, Youngtown Tasmania 7249
p (03) 6343 2115

Mision on George

73 George Street, Launceston Tasmania 7250
p (03) 6331 2710

How can you help?

Make a donation

- You can make a donation any time or during one of our major appeals. Log onto www.citymission.org.au and click the "donate today" button.
- You can also donate via your smart phone by getting the 'Give Easy' App on your phone and donating directly to us.
- Join Mission360, a regular giving program where you can "set and forget" your monthly or quarterly pledge. Phone 6335 3000.
- Recycle your unwanted and reuseable goods by donating them to our Mission Shops. All profits made through our shops are redirected into maintaining and growing our community services.

Leave a legacy

- Make arrangements with your legal advisor to leave a bequest in your will.

Become a church or corporate partner

- Church and Corporate partnerships open up new opportunities for your members and staff to be involved through volunteering, training and financial support.

Run your own fundraising event

- It's up to you what you do. Every dollar you raise will be used to support our client services.

Volunteer

- Everyone has something to offer. Donate your time and skills.

Pray for us

- We believe in the power of prayer. Please keep us on your prayer lists. Pray for our workers, our clients and for God's provision.

Follow us

- Our website contains lots of information and is regularly updated. www.citymission.org.au
- Stay current by liking us on Facebook. www.facebook.com/LauncestonCityMission
- Subscribe to our newsletter. Email: office@citymission.org.au

