

TIME OUT:

The facility may also provide a 'time-out' for clients. Counselling is available, along with referral and follow-up is provided where requested by the client. Staff will have access to an extensive network of community support services and can arrange referrals and follow-up support where requested by the client.

Cost: \$140 per week

Other Services provided by the Mission are:

Outreach Trailer:

A service to the Burnie community providing hot tea, coffee, soup and a listening ear to all who need it. For further details phone Scott on 0409 227 003.

North West Retail Shops:

Devonport - 49 Don Road (03) 6423 5984

Ulverstone - 11 Fieldings Way
(03) 6423 5984

Missiondale:

A live-in community, centred around a 9 to 12 months residential program for men, women and families dealing with life controlling issues.

Mission Statement

"Caring and Sharing in Jesus' Name"

Dependent on God and His provision in obedience to His will, the City Mission's Charter is:-

To provide:

- Emergency services to the needy;
- An outreach ministry to people at risk;
- Counselling services and therapy programs;
- Accommodation services to those in need; and
- Support groups and programs.

To ensure:

- The recruitment, training and equipping of appropriate staff and volunteers;
- Faithful and efficient stewardship of all that is entrusted to us;
- Public awareness and the promotion of prayer and material support; and
- Partnership with Christian Churches.

City Mission - Serenity House
354 Preservation Drive
Sulphur Creek 7316

Phone (03) 6435 4654 Fax: (03) 6435 4661
E-mail: serenityhouse@citymission.org.au



Serenity House

**Evaluate,
Change Direction,
and Gain Hope**

Providing:

- "A Place of Safety"
- Sobering-up and
- Time out Facility

For all other enquiries:

Head Office: 46 - 48 Frederick Street, Launceston
Phone: (03) 6331 6999
Email: office@citymission.org.au

General:

The main function of the Sobering up/Place of Safety Facility is to care for persons found intoxicated by alcohol, an illicit drug or a combination of drugs until they are sober. The service is non-medical in nature. It does not provide detoxification. If physical complications occur while a client is sobering up, immediate referral is made to the hospital.

Contact:

- The 24 hour contact number is 6435 4654.
- Initial contact should be by phone.

Admission:

Place of Safety: Direct referral by Tasmania police only as stated in the Place Of Safety Protocols. Clients will only be taken on a voluntary basis.

Sobering-Up: referral may be by self, family, medical practitioner, regional alcohol & drug sector or through other community networks.

- The Sulphur Creek duty worker will confirm if a bed is available.
- The duty worker will ask a series of questions to verify that the target group criteria and exclusion criteria are determined.

Counselling is available by referral.



Target Group:

Place of Safety clients must be primarily over the age of eighteen (18) years and considered to be vulnerable or at risk.

The target group for the service is people who:

- are voluntary participants;
- do not require close clinical observation or medical intervention;
- are residents of or are visiting the North West Region of Tasmania;
- are in need of a safe, supported and supervised environment;
- do not have suitable alternative personal supports available;
- are not in need of detention by Tasmania Police.

Sobering-up and Place of Safety Clients

Service Exclusions:

The following exclusion criteria will apply:

- The person requires medical or psychiatric input or intervention; or
- The person has substance use or dependence issues, but is not intoxicated; or
- The person's primary need is due to homelessness or the risk of homelessness; or
- The person is not a North West Region resident or a visitor; or
- The person displays evidence of Violence, aggression or unmanageable behaviour.

